

**WHEREAS**, on February 27, 2008, the City Council approved an increase in the service contract with AXON Solutions, Inc. to provide technical support of the Pay1 System after implementation and perform a staffing assessment to address long term technical support of the Pay1 System by Resolution No. 08-0689; and,

**WHEREAS**, it is necessary to retain this technical support through September 30, 2010 to allow sufficient time for Communication & Information Services (CIS) to hire and train adequate technical staff to support the PAY1 System; and,

**WHEREAS**, the staffing assessment and creation of a high level service model and long term strategy for the Communication & Information Services (CIS) has been completed and it is necessary to develop and implement a Competency Center Plan for long term support of the Pay1 System; and,

**WHEREAS**, after implementation the City of Dallas was made aware of new requirements concerning credit card data and PCI (Payment Card Industry) compliancy; and,

**WHEREAS**, after considerable research of the PCI standards and available options, AXON Solutions, Inc. configured a credit card data encryption enhancements functionality in the Pay1 system for future deployment with a credit card host; and,

**WHEREAS**, upon obtainment of a solution to meet PCI standards for credit cards it will be necessary to implement the solution in the Pay1 System and install the latest SAP software release; and,

**WHEREAS**, AXON Solutions, Inc. has submitted a proposal for continued technical support of the Pay1 System through September 30, 2010, development of Competency Center Plan for long term technical support, configuration of SAP to enable a PCI compliant solution, and installation of the SAP software upgrade; and,

**WHEREAS**, Communication and Information Services (CIS) recommends a twenty-four-month services contract with Advantaged Solutions (AXON Solutions, Inc. as agent) through the Federal General Services Administration (GSA) to provide continued technical support of the Pay 1 System, installation of latest SAP software release, consulting and implementation services for activities related to data encryption, and development and implementation of an SAP technical support structure.

**NOW, THEREFORE,**

083036

November 10, 2008

**BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:**

**Section 1.** That the City Manager be and is hereby authorized to enter into a twenty-four-month service contract with Advantaged Solutions (AXON Solutions, Inc. as agent, Vendor # VS0000003844) through the Federal General Services Administration (GSA), to provide continued technical support of the Pay1 System, installation of latest SAP software release, consulting and implementation services for activities related to data encryption, and development and implementation of an SAP technical support structure for Communication and Information Services for the term of twenty-four months, in an amount not to exceed \$9,538,271.00, upon approval as to form by the City Attorney.

**Section 2.** That the City Controller be and is hereby authorized to disburse the following appropriation in an amount not to exceed \$9,538,271.00:

Fund 0198, Dept DSV, Unit 1665, Obj 3070, Vendor # VS0000037182, Encumbrance DSV09AXONSAP1, Amount \$7,634,387.00 (subject to annual appropriations)

Fund 1100, Dept DWU, Unit P290, Act TECH, Obj 4114, Prog 7A1094, Rep WX57, Encumbrance CTDWU7A1094EN, Vendor #VS0000003844, Amount \$1,903,884.00

**Section 3.** That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas and it is accordingly so resolved.

**DISTRIBUTION:**

Water-Administration, 4AN, Vicki Reed  
Water-Pay1, 5AN, Janet Grabinski  
Communication and Information Services, 5AN, Karl Martin  
Communication and Information Services - 4DS  
Office of Financial Services, 4FN

APPROVED BY  
CITY COUNCIL

NOV 10 2008

  
City Secretary